

PATIENT/GUARDIAN RIGHTS

Georgetown Pediatrics medical and office staff acknowledge and adhere to the following rights and responsibilities as related to your child's care.

- Patients have the right to quality services appropriate to their health care needs delivered in a timely manner.
- Patients have the right to appropriate Medically Necessary medical care.
- Patients have the right to reasonable access to medical care.
- Patients have the right to confidentiality in regard to medical and social history, individual medical records and medical information.
- Patients have the right to be treated with dignity, respect and consideration.
- Patients have the right to be informed about personal health as it concerns medical conditions, diagnostic tests and treatment plans.
- Patients have the right to change physicians/providers.
- Patients have the right to a second opinion.
- Patients have the right to involvement in decision-making concerning treatment.
- Patients have the right to refuse participation in research. Human experimentation affecting care of treatment shall be performed only with a patient's informed consent.
- Patients have the right to auditory and visual privacy during a visit.
- Patients have the right to approve or refuse the release of information except when the release is required by law.
- Patients have the right to refuse treatment or therapy. Such persons will be made aware of the consequences of their decision and it will be documented in the medical record.
- Patients have the right to create Advance Directives which let providers and others know the person's wishes concerning medical treatment.
- Patients have the right to assert complaints and grievances about the providers and the health care provided.
- Patients have the right to be informed about the role of medical students/supervised practitioners and the right to refuse such care.

PATIENT/GUARDIAN RESPONSIBILITIES

- Patients have the responsibility to become informed about their insurance plan including benefits available.
- Patients have the responsibility to become knowledgeable of the system to access medical care.
- Patients have the responsibility to keep all scheduled appointments and to notify the provider when unable to keep a scheduled appointment.
- Patients have the responsibility to be on time for all scheduled appointments.
- Patients have the responsibility to treat all personnel with courtesy and respect.
- Patients have the responsibility to provide complete health status information for accurate diagnosis and appropriate treatment.
- Patients have the responsibility always to call the preferred provider before receiving Urgent Care and, when possible, Emergency care.
- Parents have the responsibility to accompany their children to all visits if possible—
especially physical and pre-op exam. If a parent is unable to accompany a child for an ill visit, he/she is responsible for giving all pertinent information regarding the child and the illness to the person bringing the child.

